



Shipping, Delivery & Return Policy

Returns

Our policy lasts 30 days. If 30 days have gone by since your purchase, unfortunately we can't offer you a refund or exchange. To be eligible for a return, your item must be unused and in the same condition that you received it. It must also be in the original packaging. To complete your return, we require a receipt or proof of purchase. Unfortunately, we do not accept returns on sale items.

Refunds (if applicable)

Once your return is received and inspected, we will send you an email to notify you that we have received your returned item. We will also notify you of the approval or rejection of your refund within 24 hours of receiving the merchandise. If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within 24 hours. Please be advised we have no control over payment processors or credit card company's processing time. We do not offer refunds on sale items.

Late or Missing Refunds (if applicable)

If you haven't received a refund within 10 business days, first, please check your banking institution or payment provider. Thereafter, contact your credit card company, as it may take some time before your refund is posted. Again, check with your banking institution and/or credit card company. If your refund has not been processed within 14 business days, please contact our Customer Service Department at info@getyoursweettees.com.

Sale Items (if applicable)

Only regular priced items are eligible for return, exchanges, and/or refund. Unfortunately sale items cannot be refunded, returned, or exchanged under any circumstances.

Exchanges (if applicable)

We only replace non-sale items if they are defective or damaged. If you need to exchange it for the same item, send us an email at info@getyoursweettees.com and send your item to: 217 Wrangler Drive, Coppell, Texas 75019, United States.

Gifts

If the item was marked as a gift when purchased and shipped directly to you, you'll receive a gift credit for the value of your return on non-sale items only. Once the returned item is received, a gift certificate will be mailed to you. If the item wasn't marked as a gift when purchased, or the gift giver had the order shipped to themselves to give to you later, we will send a refund to the gift giver and they will be made aware of your return.

Shipping

To return your non-sale item, please mail your tee(s) to:

217 Wrangler Drive
Coppell, Texas 75019
United States

You will be responsible for paying for all return shipping costs, and please note, shipping costs are non-refundable. If for some reason, you ship the merchandise to the return facility and for some unforeseen reason, shipping has not been paid, please know that the cost of return shipping will be deducted from your refund.

Depending on where you live, the time it may take for your exchanged product to reach you, may vary.

If you are shipping an item over \$75, you should consider using a trackable shipping service or purchasing shipping insurance. We don't guarantee that we will receive your returned item and are not responsible for packages sent to the wrong address, go unclaimed, and/or not delivered.

Address for Product Returns of Non-Sale Items Only

217 Wrangler Drive
Coppell, Texas 75019

All other types of correspondence (notices, letters, etc.) will not be accepted at this address. Email us at info@getyoursweettees.com and we'll properly route you.